



Darya Namvar

I'm an experienced product designer based in Stockholm with a decade of expertise, adept at leading product and cross-functional teams in start-ups, scale-ups, and larger organizations. Specializing in tech, UX, and UI design for consumer-based products and B2B SaaS platforms, my approach emphasizes user-centric design aligned with business objectives, fostering growth and success. Collaboration and communication are key to my process, ensuring innovative solutions that cater to diverse audiences and industries.

## EXPERIENCE

### 1337.tech

Senior UX/ Product Consultant **Aug 2022 - Present**

I'm presently employed in 1337 as a consultant. Enabling both start-ups and enterprise companies to create a better user experience.

### Rillion

Senior product designer - Consultant **April 2023 - June 2023**

- Developed long-term and short-term design strategies aligning with organizational goals.
- Achieved 10% reduction in onboarding time through optimized processes, including AI-driven enhancements.
- Led design system revamp to enhance user experience and speed up development.
- Collaborated cross-functionally for seamless integration of design improvements.

### Elkjøp

Senior UX designer - Consultant **Dec 2022 - Feb 2023**

- Designed the after-sales experience at Elkjøp, focusing on enhancing customer satisfaction and streamlining return and repair processes.
- Established a research repository to facilitate data-driven decision-making processes.
- Implemented self-service systems for after-sales service, reducing call center traffic and enhancing customer satisfaction, as evidenced by improved ratings in in-store customer feedback surveys.
- Enhanced after-sales routines for store personnel by introducing an internal tool, resulting in reduced routine time and increased operational efficiency.

## EDUCATION & CERTIFICATION

### Nielsen Norman Group

UX Managers  
2023

### Nielsen Norman Group

Analytics and User Experience  
2023

### Nielsen Norman Group

The One-Person UX Team  
2022

### Berghs school of communication

UX & digital product design  
2019

### Eastern Mediterranean University

Bachelor of Visual Arts And  
Visual Communication Design  
2010 - 2014

## CONTACT

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## EXPERIENCE

### GLIS

Product design Lead - Consultant

Sep 2022 - Nov 2022

- Led the UX/UI design process from initial discovery to prototyping for a pioneering project.
- Guided stakeholders in designing their first Minimum Viable Product (MVP), securing investment, and establishing the product team.
- Facilitated product discovery workshops, mapped user journeys across multiple regions, and crafted intuitive user flows.
- Translated MVP sketches into detailed UI designs and developed high-fidelity prototypes to demonstrate the envisioned user experience.

### DietDoctor

Product / Visual designer

Jun 2019 - Aug 2022

- Spearheaded the digital transformation of a globally-reaching startup, transitioning from a content-driven website to a profitable mobile app.
- Implemented annual A/B tests resulting in a 10% increase in total revenue and Customer Lifetime Value (CLV).
- Redesigned the app's home screen, leading to a significant one-month churn reduction of over 30%.
- Led the team in redesigning the existing digital product and modernizing the brand's UX/UI execution.
- Designed and implemented a feature centered on daily learning and routine, driving a 10% increase in website traffic and daily active members.
- Directed the creation of a comprehensive design system to ensure consistency and efficiency.
- Transitioned focus to product design as the company expanded, actively involved in research, design phases, and defining design specifications.

### Snapptrip

Product designer

Mar. 2017 - Jul. 2018

At Snapptrip, a dynamic online platform for booking flights and hotels, my role entailed:

- Crafting and implementing product marketing strategies aimed at augmenting bookings and revenue.
- Conceptualizing visually captivating design assets for promotional campaigns spanning diverse channels such as email, social media, and the website.
- Collaborating closely with the product team to maintain uniform branding and messaging across all customer touchpoints.

## SKILLS

### Hard skills

UX Design, UI Design, Marketing Design, Prototyping, Design Accessibility, Design Systems, A/B Testing, Branding, Interaction Design, Motion Design, Information Architecture, E-commerce, Workshop Facilitation, Design Sprint Project Management, User Interview, Usability Testing, Qualitative and Quantitative Research, Generative and Evaluative Research, Analytics

### Soft skills

Communication, Creativity, Problem-Solving, Collaboration, Adaptability, Time Management, Client Relationship Management, Leadership, Stakeholder Management

### Tools

Figma, Miro, Hotjar, Google Analytics, Adobe XD, Adobe Suite,...

### Languages

English , Swedish , Persian

## EXPERIENCE

### MCG

Visual designer

May 2016 - Mar. 2017

At MCG, a leading design agency, I collaborated with the design team on diverse projects for international and local clients. My role involved:

- Conceptualizing and designing visual solutions for branding, marketing materials, websites, and mobile apps.
- Developing style guides and design systems to maintain consistency across brand materials.

### Boldpod

Visual designer

Sep. 2014 - Sep. 2016

At BoldPod, a 360° creative solutions agency specializing in forging enduring connections between audiences and brands, my role as a designer involved:

- Understanding project scopes by liaising with clients to refine their messaging objectives.
- Collaborating with the design team on diverse projects across industries such as beauty, cosmetics, interior design, food, and packaging.
- Crafting effective visual solutions aligned with client business objectives.

## PUBLICATION & HONORS

### Publication

The UX Snowball Effect: Why Investing in UX Design is Crucial for Your Business Success - Mar 2, 2023

Responsive Design: Why It's Important and Best Practices to Implement - Jan 21, 2023

### Mentorship

Voyage Mentorship Program - 2023